

# WARRANTY DOCUMENT No. /2013

CREATON AG issues

## **a warranty of 50 years** **(beginning with the date of delivery to construction site)**

for the roof tiles delivered on:

by company:

to construction site:

under delivery note:

and guarantees that the delivered clay roof tiles correspond to the requirements of water intrusion (according to test as per DIN EN 539-1, level 2) and of frost damage (according to tests as per DIN EN 539-2 procedure B).

The warranty can only be applied to the roof and place where the clay tiles have been laid at first instance.

During the a.m. period of warranty we are obliged to replace those tiles that are not up to a.m. requirements to the guarantee free of charge, delivered at site. In case of colour amendments or change of models in our product range the substitute delivery will refer to the new, current model.

During the first five years of warranty we also oblige ourselves to reimburse the guarantee for all wage costs incurred by the exchange of the defective tiles including the cost incurring from devices such as scaffolding, hoisting apparatus and disposal. Those costs are calculated on the basis of local wages common for the branch in the respective area.

### **The above mentioned warranty service is granted under the following conditions :**

- The delivered clay tiles must be laid in accordance with the DIN building regulations, the special regulations related to the roofing trade and to our company-own, additional laying instructions. Should our company-own laying instructions differ from those regulations made by the roofing trade, the former are to be considered for submittance of any claim resulting from the warranty.
- Requirement for the submittance of any claim is a professional roof construction and laying of the roof.
- Both ventilation and airing of the entire roofage must be in accordance with DIN 4108.
- Any claim has to be reported immediately to CREATON.
- Before the beginning of any repairs we must have the opportunity to inspect the defective roof or tile.
- CREATON has to be submitted with a costs estimate before the execution of any exchange or retiling work. We reserve the right to perform the work ourselves or commission a third party.
- For clay tiles that show damage before or during laying or where damage is discovered by careful handling customary for this trade those tiles will be replaced free of charge to the construction site, unloaded.
- Damages caused by force majeure (e.g. damage caused by storm) are not covered by this warranty.
- The warranty entitlement from substitute deliveries expires at the same time as the warranty entitlement from the main delivery expires.
- Original CREATON accessories as per our product range have to be used (ventilation systems like our ridge connecting ventilation tile, verge tiles, ridge tiles, clay ventilation pipe, storm clamps, snow-stop and step systems etc.)

Apart from this warranty the guarantee may be entitled to further contractual or legal claims. Those contractual or legal claims are not restricted by this warranty.